



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

800 Independence Ave., SW.  
Washington, DC 20591

8 April 2009

**Subject:** FAA Administrative Voice Enterprise Services (FAVES) Procurement  
Changes / Clarifications Related to the Pending Release of the FAVES SIR

**Reference:** (a) FAA Public Announcement; Dated – 19 December 2008; Subject –  
FAVES Draft SIR  
(b) FAA Public Announcement; Dated - 6 October 2008; Subject - FAVES  
Strategic Plan  
(c) FAA Market Survey; Dated - 19 March 2008; Subject - National  
Administrative Private Branch Exchange (PBX) Voice Systems and  
Maintenance Services (Request for Information)

To Whom It May Concern:

Several comments were received in response to the December 19, 2008 release of the FAA's Administrative Voice Enterprise Services (FAVES) draft Screening Information Request (SIR). The enclosed documents summarize key changes that will be reflected in the final release SIR as well as the FAA's response to questions submitted by a number of vendors.

While no action or response is required at this time, the FAA urges you to review the enclosures in detail as they provide greater insight to significant changes in the forthcoming final SIR release.

Please note that while a release date has not been established for the final SIR, all information will be posted to the FAA Contract Opportunities website, <http://faaco.faa.gov>, as soon as it is available.

Any questions regarding this matter may be directed to the undersigned at 202-493-1408 or by email to [Kathy.Sthill@faa.gov](mailto:Kathy.Sthill@faa.gov).

Sincerely,

Kathy St. Hill, AJA-47  
Contracting Officer

Encl (2)